

# YEISON ARBEY CARRILLO LEMUS

## Senior IT Project Manager

Oviedo, España

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## PROFESSIONAL PROFILE

Senior IT Project Manager with over 15 years of experience in technology-driven and regulated environments, including banking, telecommunications, and consulting. Specialized in end-to-end delivery of IT projects, coordinating business and technology teams, managing vendors, budgets, risks, and stakeholders. Experienced in predictive, agile, and hybrid methodologies to ensure operational stability, regulatory compliance, and business value delivery.

## CORE COMPETENCIES

IT Project Management · Budget Management · Risk Management · Multidisciplinary Team Coordination · Vendor Management · Agile, Waterfall & Hybrid Methodologies · Change Management · Executive Reporting · Continuous Improvement · Banking Environments

## PROFESSIONAL EXPERIENCE

### IT Project Manager – GI Consultoría (Mar 2025 – Oct 2025)

- Led IT automation and process improvement projects.
- Coordinated technical and business teams.
- Executive reporting and stakeholder management.
- Key achievement: 20% reduction in critical incidents.

### IT Project Manager / International Project Coordinator – SCOBS (Feb 2024 – Mar 2025)

- Managed international IT projects across Europe and LATAM.
- Coordinated distributed teams and external vendors.
- Key achievement: 25% reduction in document processing time.

### IT Project Manager – Banco Sabadell (Feb 2023 – Feb 2024)

- Managed IT projects in a critical banking environment.
- Business-technology coordination.
- Key achievement: 30% improvement in delivery timelines and +22 NPS points.

### Planning & Control Specialist – Cetelem (Dec 2021 – Oct 2022)

- Transitional role into Project Management, focused on planning and monitoring.

### Change Management Lead – Santander (Oct 2018 – Oct 2021)

- Led IT change management and implementation initiatives.

## EDUCATION & CERTIFICATIONS

Bachelor's Degree in Business Administration (officially recognized in Spain)

Universidad Nacional Abierta y a Distancia (UNAD) – Colombia

ITIL® Foundation – EXIN

Scrum Master

Scrum Product Owner

Scaled Scrum Expert

## TOOLS

Jira, Confluence, SAP, ServiceNow, Control-M

## LANGUAGES

Spanish: Native

English: Professional working proficiency